



Case Study: Balmer Lawrie & Co. Ltd.

Solution Area: IBM Lotus Domino Based HRMS

Client: Balmer Lawrie & Co. Ltd	Country: India
Industry: Public Sector Unit	Status: Ongoing
Solution Area: IBM Lotus Domino Web Based Workflow Automation	

Customer Background

Balmer Lawrie was established in 1867 by two Scotsmen, George Stephen Balmer and Alexander Lawrie, the company represents a tradition of stability and resilience. High standards of customer service, innovative outlook and dedicated human resources have enabled the organization to achieve a leadership role in today's highly competitive markets.

Materializing the vision of its founders, the company is a diversified multi-activity, multi-technology, multi-location conglomerate with interests in Greases & lubricants, Leather & functional chemicals, Packaging, Turnkey projects, Tea exports, Travel & tourism and Cargo & Logistics.

The Opportunity

WDC have been awarded with the contract of studying, consulting and deliver Consultancy / Development and Implementation of Human Resource Information System solution

Project Brief

Balmer Lawrie decided to implement a webbased workflow automation system for its employee across country to increase/improve efficiency and effectiveness of their business processes. The main objectives are to minimize cost, turnaround times and defects/errors with the movement of paper documents.

Lotus Based HRMS workflow which again can be classified as HRIS (Human Resource Information System), ESS (Employee Self Service) and PMS (Performance Management System) was decided to be developed and implemented across country. Apart from this the HRMS system is integrated with the legacy system (Sybase) for fetching / updating of employee information using DECS technology

A wide range of expertise and experience in new and cutting-edge technologies, along with its ability to apply its deep knowledge and know-how, provides customers with effective and efficient solutions to their business challenges. WDC offers n-tier of Application Development Services and uses state-of-the-art technology and platforms to provide sound linkages between the Company and its various stakeholders. It develops Informational Applications (eg: HR Systems, Content Management, Document Management, Work Flow Applications etc) and Transactional Applications (eg: Sales, E-Commerce, Auction and Accounting Systems etc).

IBM Lotus Domino web based workfkw solution

Key Challenges

- Workflow Automation
- Increasing efficiency/productivity of employees
- Reducing Cost
- Maximizing turnaround time
- Reducing human error

Solutions Overview

- Track processes/documents in each stages of the workflow.
- Add level of security to the process.
- Control what action users can take within a workflow process.
- Efficient as all the form and reports are in digital format. Thus require no paper

Technology Specifications

Key Components	
Application	IBM Lotus Based HRMS
Solution Components:	<ul style="list-style-type: none">• RHEL 5,• IBM Domino Server R8,• Lotus notes client R8

For more information, visit our Web site at: www.wdc.in